

CITY OF CLAREMONT



CITIZENS INFORMATION GUIDE

WWW.CITYOFCLAREMONT.ORG

828-466-7255

City History and Information

Incorporated 1893

Settlers came to the part of Catawba County known now as Claremont in the early 1800's. It has been reported that the land sold for fifty cents an acre. The area became a settlement in 1801.



The Settlement was first called "Charlotte Crossing". The Federal Post Office Department did not approve of the similarity with the Town of Charlotte, so the village name was shortened to just "Crossing". Some people called the village "Setzer's Depot". The Southern Railroad urged the people of the village to give their village a name.

The men agreed and took the name of "Clare" and added, "mount" to it. The "mount" was added because the village from the old Catawba Road side looked high as a mountain. On August 8, 1892 the town was officially called Claremont and listed this way by the United States Post Office Department and also by Southern Railroad.

Today, Claremont is a highly diverse community with three public parks, a wide variety of housing opportunities, retail and office buildings and a multinational industrial park. The City has one interchange on Interstate 40, and is transected by US Highway 70, and a main branch of Norfolk Southern rail line giving the city multiple transportation outlets.

The corporate limits of Claremont currently encompass 2.6 square miles with a total planning jurisdiction of 6.8 square miles. In 2012, the City had a growing population of 1,389 residents. The City operates under the Council- Manager form of government. The City Manager oversees the daily operations of the City under the policy direction of a Mayor and five Councilmen who are elected to serve four-year terms.



Appointed citizen boards, Planning Board, the Appearance Committee, the Recreation Committee, the Youth Council, and the Friends of the Library, assist the City Council in formulating policies for the future governance of the City.

The City publishes our annual budget each year online at www.cityofclaremont.org this document provides the most comprehensive annually updated financial guide for the services provided to the citizens of Claremont. We encourage all Citizens to participate in the preparing of this document, which occurs each spring.

City Organization

Mayor Shawn Brown

Council Members Timothy Lowrance
D.B. Setzer
Nicky Setzer
Dayne Miller
Dale Sherrill

City Manager Doug Barrick

City Finance Officer Stephanie Corn

Police Chief Gary E. Bost

Fire Chief Bart W. Travis

Public Works Director Tom Winkler

City Planner Shelley Stevens

City Boards & Committees

Planning Board

Chair, Robert Smith	Nick Colson
Larry Pannell	Crystal Clark
Rupert Little	Todd Setzer
Jeff Barkley	Jack Ledford
Tyler Sigmon	

Meets the 2nd Monday of each month at 7:00 pm in the Council Chambers

Appearance Committee

Chair, Glenn Morrison
Ken Isenhour
Kevin Isenhour
Sue Karen Falls

Jane Robbins
Judy Setzer
Nicky Setzer
Jan Colson

David Morrow

Meets the 4th Monday of each month at 6:00 pm at City Hall

Recreation Committee

Jessica Miller
Lisa Travis
Candace Simmons
Cole Travis
Susan Tucker
Shawn Brown

Tim Lowrance
Mary Watts
Kendra Hedrick
Danny Hedrick
Angie Sigmon

Meets the 4th Saturday of each month at 7:00pm in the Claremont Library

City Phone Numbers

City Hall 828-466-7255

Fire Dept. 828-459-9296
Emergency 911

Police Dept. 828-466-7265
Emergency 911

Public Works 828-466-7255

Library 828-466-6817

Rescue Squad 828-459-7968
Emergency 911

The Claremont Fire Department currently has 40 volunteer members, 5 part time staff, and one full time personnel. All emergency and service calls are dispatched from Catawba County Communication Center in Newton, by dialing 911. When dialing 911, we ask that you give the following information:

- Your name
- Address
- What type of emergency you are having

If you are having a problem that is not an emergency, please feel free to call our station. We have a staff in our office from the hours of 8 am till 5 pm, Monday -Friday. Someone will be happy to help you.



Special Programs:

Explorer Firefighters-This group is made up of young adults ages 16-18. They are allowed to participate in activities, except for fire suppression.

Smoke Alarms-We have a smoke alarm program to assist persons living in our fire district who are elderly, handicapped, or on a fixed income. You can call our station to set an appointment for this service. This service is FREE of charge.

Programs-Our department also provides FREE fire life safety programs to the community. Please feel free to call us. We have programs for the elderly, adults, teens, and children. At this time we have a fire life safety program, with the 5th grade at Claremont Elementary.

Child Car Seats- We have trained personnel that can inspect and install your child seats to ensure your child's safety. Please contact the station to set up an appointment.

A new community alert system has been installed in Catawba County to ensure that you are aware of emergencies, up to date on community alerts and receive critical weather information. In order for you to receive this information you need to sign up online at www.catawbacountync.gov/alert/. This online enrollment takes about five minutes of your time and you can elect to receive notifications via your home phone, cell phone, texts, or email. Please take time today to sign up for this system to keep you and your family up to date. Sample alerts include school closings, water line breaks, and information about severe weather. If you have questions or need assistance in registering please call 828-465-8230.

The City of Claremont Police Department has a staff of 8 fulltime officers, 1 Administrative Assistant, and 15 part time officers. Each officer is certified by the North Carolina Department of Justice Education of Training Standards Commission. Also, each officer is sworn to enforce North Carolina's criminal law and procedure, and the laws and ordinances of the City of Claremont.

The Police Department provides police services to its citizens around the clock through routine vehicle and foot patrol, crime prevention, traffic control, criminal investigations, and traffic accident investigations.

The Police Department also offers the following programs and services to citizens:

- Vacation Home Checks
- Personal Property Identification
- Personal Property Inventory
- Crime Prevention Informational Materials
- Community Watch Programs
- Community Watch Sign
- Child Fingerprinting
- Drug Abuse Programs
- Safety Classes for Businesses
- Safety Classes for Private Citizens
- Child Safety Seat Installations and Inspections

For additional information on these programs, please call 466-7265 during the hours of 8-5, Monday -Friday.



The Claremont Public Works Department consists of 6 persons who are responsible for the following:

- Maintenance of streets
- Picking up rough trash, limbs, and leaves
- Reading water/sewer meters
- Maintenance of the water/sewer system

If you have any problems or concerns please call Claremont City Hall, they will get in touch with someone who can help you.



Leaf Collection

From November 1 to January 1 the City of Claremont will vacuum leaves raked to the curb, as time allows. The leaves should be free of rocks and sticks, which will damage the vacuum machine. Please do not place these leaves close to mailboxes, signs, or power poles. In months other than listed above leaves must be placed in **CLEAR bags** and placed at the curb. Leaf bags can be purchased at City Hall at a cost of \$2.00 for 10 bags. These collections are only on Fridays, please call City Hall to arrange pick up. Loose leaf collections are on Tues., Wed. and Thurs. If leaves are bagged they will be picked up on Friday. Leaves, yard clippings, such as grass or very short shrub cuttings, have to be placed in clear bags for pick up.

Limb Collection

The City will periodically collect tree limbs of less than six feet in length and six inches in diameter. The limbs should be neatly stacked at the street for collection. Cut ends toward the road. These collections are only on Fridays. Please call City Hall to arrange pick up.

Special Collections

Any property owner may request a special collection of loose matter. The items to be collected should be easily handled by two (2) men. No collection of large rocks, tree stumps, or waste-building materials will be made. You must call City Hall to pay for and arrange this pick up. Pricing for these pick-ups begin at \$25, minimum. These pickups will be made as time allows.

The City will also pick up "White Goods", things such as washers, dryers, refrigerators and hot water heaters. There is a \$10 charge for this service and will need to be paid at City Hall prior to pick up.

Street Lighting

Duke Energy, under contract with the City of Claremont, provides street lighting. Each pole contains a streetlight that has an identifying number listed. If a streetlight is inoperative, please report the pole number and location to the Claremont Police Department at 466-7265. We will see that the light is repaired as soon as possible.

Water and Sewer Services

Meters are read around the 21st of each month and bills are sent out around the 3rd-5th day of the next month. Water bills are due by the 27th of month. After that day a \$20.00 service charge is applied for non-payment. Water service can be discontinued if payment is not received before the cut-off date. A \$30.00 fee is then charged and services are not resumed until payment of all charges and penalties are made. We accept cash, personal checks, money orders, Visa, Master card, and Discover card. Debit or credit cards are accepted for water and sewer bills inside City hall.

For your convenience there is a drop box for payments. This is located near the drive-thru window. Payments can be left there after hours and on weekends or holidays.

Tampering With Water Meters

If water service has been disconnected and is turned on, without authorization or ordered by the City of Claremont, after service has been disconnected, there will be a fee charged. A penalty of \$200.00 as a condition of re installation of the meter or resumption in service

shall be payable.

Garbage Collections

828-466-7255

Garbage Collection is provided within the city limits. The City of Claremont contracts with GDS to provide this service. If you do not live in the city limits it is your responsibility to contact GDS to arrange pick up. Pick up is on Wednesday mornings. We ask that you have your garbage placed at the curb no later than 6:00 a.m., and remove the cans from the street on the same day. Garbage should be bagged or placed in a container. No bulk trash, leaves, shrub cuttings or limbs will be picked up, by. For other collections, see "Public Works"

RECYCLING

The City of Claremont contracts with GDS to pick up materials for recycling. Materials should be placed in the special container, provided by the City, and placed at the curb on Wednesdays. If you do not have a recycle bin you can call City Hall. Items that can be Recycled include:



CAN RECYCLE	CAN'T RECYCLE
<ul style="list-style-type: none">✓ Plastic Containers✓ Mixed Paper✓ Magazines✓ Newspapers✓ Cardboard✓ Flattened Food Boxes✓ Milk & Juice Cartons✓ Aluminum & Steel Cans✓ Aluminum Foil✓ Glass Jars & Bottles✓ Empty Aerosol Cans	<ul style="list-style-type: none">✗ Plastic Bags & Film✗ Food & Candy Wrappers✗ Styrofoam✗ Waxed Cardboard✗ Rubber & Tires✗ Hazardous Waste✗ Can & Spray Paint✗ TV & Electronics✗ Glassware & Light Bulbs✗ Clothing & Fabric✗ Household Garbage✗ Food Waste

RETHINK
RECYCLE REUSE REPURPOSE RECLAIM
WWW.CITYOFCLAREMONT.ORG

City Ordinances

Section 8-4-1 uncontrolled growth of weeds and accumulation of refuse declared public nuisance.

- On an improved lot grass/weeds cannot be in excess of 8 inches.
- On vacant lots grass/weeds cannot be in excess of 24 inches.
- There can be no accumulation of rubbish, trash, or junk causing any of the following: a fire hazard, accumulation of stagnant water which could cause the inhabitation of rats, mice, snakes, or vermin of any kind.
- There can be no accumulation of animal or vegetable matter that cause an offensive odor or vapor
- Any condition detrimental to public health, which violates the rules of the county health department.

Please help keep Claremont beautiful.

Section 8-2-4D-All owners shall keep his/her dog under restraint at all times and shall not permit the dog to be at large.

Please do not let your animals run free. Any animal found running at large is subject to impound. You must keep your animal in your yard or on a leash. This is not only for the safety of your animal, but the safety of the public.

Also, every owner is required to have a tag and collar on their animal. This tag should bare the owner's name and address. We all know sometimes that our animals have a mind of their own. We would like to be able to help you retrieve your animal under these circumstances. If your animal is left to roam, the Catawba County Animal Shelter will be asked to pick it up. You must then go there to claim your animal.

City Park

The City Park is located on Main Street, next to the Claremont Elementary School. The park has 14 acres, with 7 additional undeveloped acres. The Park includes tennis courts, small picnic shelters, a pavilion-for larger groups, an amphitheater with stage, the veteran's monument, playgrounds for various ages, and a paved quarter mile-walking trail.

There is no deposit required from city residents; although there is a deposit for non city residents. \$25 for 1-4 hours and \$50 for 4- 8 hours, paid at City Hall. Additional fees/or loss of deposit may occur if proper clean up or failure to return key, to City Hall, within 2 business days. You are responsible for cleaning the area that you use. Persons reserving the park are responsible for the restrooms and locking them up.



City Events

Claremont Daze

Claremont Daze is a special event that takes place the first Friday and Saturday in October every year on Main Street between Lookout and Depot streets. There will be live music, crafts, artists, food vendors, a beer garden, games and much more.

There are also cars, tractors, vendors, and rides for the children. Claremont day begins on Fridays at 6pm and lasts until 11pm and on Saturday from at 9am and lasts till 11pm. Please make plans to join us for this annual event.

Tailgate Market

The Claremont Tailgate Market occurs every Friday In June, July, August and September from 3-6 pm in the Claremont City Hall Parking Lot. Local produce, fruit, flowers, and homemade treats along with local crafts will be available.



Christmas Parade

The Claremont Christmas Parade is scheduled every year on the First Saturday in December. The Parade route runs from Centennial Blvd to Oxford Street along Main Street.

The City also holds other events and meetings throughout the year. To stay up to date please visit our website at www.cityofclaremont.org or follow us on Facebook or Twitter. #ClaremontNC